



Position: Director of IT

Job Item #: ITFEM-011

About the job

Skyview Networks is the leading independent audio solutions company specializing in network audio sales, broadcast technology and software and content syndication. As a specialist in audio software solutions that has proudly served the industry for over 25 years, it is the engine behind the most advanced broadcast technology in America. Cutting-edge services are provided to professional sports franchises and entertainment and news networks including ABC Audio and CBS Audio.

Skyview Networks is in a significant and dynamic growth phase and is seeking a highly motivated Director of IT that is a self-starter, possessing the ability to communicate priorities and drive change across a team and manage multiple complex projects simultaneously. This individual must be able to influence, negotiate and develop relationships with customers, vendors and employees at all levels of the organization.

General Responsibilities

- Works closely with senior leadership providing strategic recommendations for IT and Cybersecurity initiatives, from planning and executing projects to overseeing the infrastructure, technical operations, and talent management
- Directs the sourcing and implementation of new software and hardware
- Formulates and implements business continuity and disaster recovery plans
- Coordinates IT activities to ensure the availability of network services and data
- Identifies and recommends new technology solutions, as well as flagging future challenges in the IT landscape to develop mitigation strategies
- Oversee department budgeting and forecasting within the organization
- Oversee the procurement and distribution of IT assets, ensuring assets are in good working order with limited impact to the organization
- Manage third-party IT vendor relationships, including measuring performance and negotiating prices for services when required
- Communicate clearly with management the necessary resources needed to make relevant, measurable improvements for a secure IT service

Team Management

- Manage, mentor and develop a team of IT professionals
- Conduct performance management reviews and sets goals with team members
- Establish a level of accountability within the team by empowering and establishing clear responsibilities
- Display dedication, time management, cadence, and effectively elevate the team when needed

Skills and Requirements

- At minimum, Bachelor's degree in information technology, computer science, software engineering, or a related field, preferred Master's degree in Business Administration (MBA), Information Technology or related field
- Minimum of 8+ years' experience in IT support and coordination, preferably for a growing organization
- Proven experience with IT infrastructure and services
- Excellent analytic and problem-solving skills
- Proficiency with complex Network Engineering
- Knowledge of Voice Over IP system (VOIP)
- Proficiency with storage systems
- Strong working knowledge of Microsoft systems, servers and cloud products
- Demonstrable experience in translating technical information and security requirements to technical and non-technical audiences
- Experience with computer networks, network administration and network installation
- Proficient in computer hardware, cabling installation and support, wireless technology applications and interface, and IT security
- Proficient with using network and application security and monitoring tools to support cybersecurity objectives
- Multi-tasking and time-management skills, with the ability to prioritize tasks
- Highly organized and detail oriented
- Excellent written and verbal communication skills, including the ability to successfully communicate with employees and vendors
- Relevant industry certifications are an asset e.g., ITIL, CISSP, CISA, Fortinet NSE Level 4
- Knowledge in SQL Database, System Integration, Access Controls, Relays
- Oversee Data Center management and network and server infrastructure, architecture and support
- Effectively utilize VMWARE virtual servers to achieve uptime and system performance goals
- Experience with ERP system is considered an asset

Benefits

- Medical, dental and vision plans
- Generous paid time off
- 401k with company match
- Life/AD&D insurance
- Short-term and long-term disability benefits
- Employee discounts